

We care about protecting personal information. For this reason, our activities are carried out in accordance with the applicable legal provisions for the protection of personal information and data security. Additional details regarding the information that may be collected, how such information is handled and to whom it may be provided can be found below.

### **Personal information**

We do not collect any personal information through our websites unless you have provided such information voluntarily (e.g. by registering, participating in surveys etc.) or have approved the collection of such information, or if the corresponding legal provisions regarding the protection of your data allows for the collection of this information.

### **Purpose**

We generally use the personal information that you have provided to respond to your inquiries or provide you with access to specific information or offers. For the purpose of maintaining our customer relationships, it may also become necessary

- to store and process your personal information to better respond to your requirements; or
- to use this data to provide you with information about our products or conduct surveys that are designed to better meet the requirements of our customers.

Of course we are respectful of the fact that you may not want to provide your personal information for customer relations purposes (particularly for direct marketing or market research purposes). We will not sell your personal information to third parties, or otherwise market such information.

### **Earmarked use**

FITAKI will only collect, process and use personal information that has been provided on-line for the purposes that have been communicated to you, except when the data is collected, processed or used for another purpose that is directly related to the purpose for which the personal information was collected.

### **Communication- or use-related information**

If you access our websites through telecommunication services, this process automatically creates communication-related information (e.g. internet protocol address) or use-related information (e.g. information regarding start and duration of use). This information may make it possible to draw conclusions regarding personal information. If the use of this data is absolutely necessary, it will be subject to statutory provisions.

### **"Cookies" – Information that is automatically stored on your computer**

When you visit one of our websites, we may store information on your computer in the form of a "cookie", which will automatically recognise your computer on your next visit. For example, cookies make it possible to adapt a website to your interests. If you do not want your computer to be recognised in this manner, please adjust your internet browser to delete cookies from your computer's hard drive, block all cookies or give you a warning before a cookie is saved.

### **Security**

FITAKI implements technical and organisational security measures designed to protect your personal information against unintentional or unlawful deletion, modification or loss, and against unauthorised transfer or unauthorised access.

### **Links to other websites**

FITAKI website may contain links to other websites. FITAKI is not responsible for the data protection policies or contents of these websites.

### **Visitor Tracking**

This website uses Google Analytics, a web analytics service provided by Google, Inc. ("Google"). Google Analytics uses "cookies", which are text files placed on your computer, to help the website analyze how users use the site. The information generated by the cookie about your use of the website will be transmitted to and stored by Google on servers in the United States.

In case IP-anonymisation is activated on this website, your IP address will be truncated within the area of Member States of the European Union or other parties to the Agreement on the European Economic Area. Only in exceptional cases the whole IP address will be first transferred to a Google server in the USA and truncated there. The IP-anonymisation is active on this website.

Google will use this information on behalf of the operator of this website for the purpose of evaluating your use of the website, compiling reports on website activity for website operators and providing them other services relating to website activity and internet usage.

The IP-address, that your Browser conveys within the scope of Google Analytics, will not be associated with any other data held by Google. You may refuse the use of cookies by selecting the appropriate settings on your browser, however please note that if you do this you may not be able to use the full functionality of this website. You can also opt-out from being tracked by Google Analytics with effect for the future by downloading and installing Google Analytics Opt-out Browser Addon for your current web browser: <http://tools.google.com/dlpage/gaoptout?hl=en>.